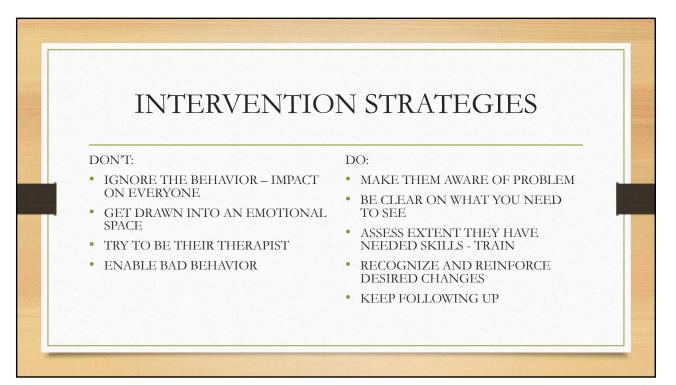
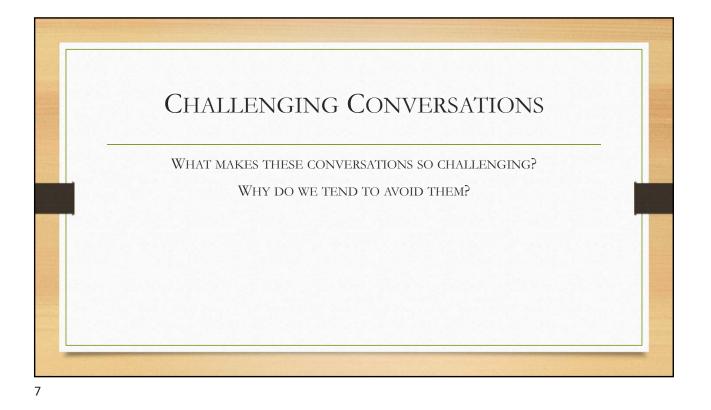


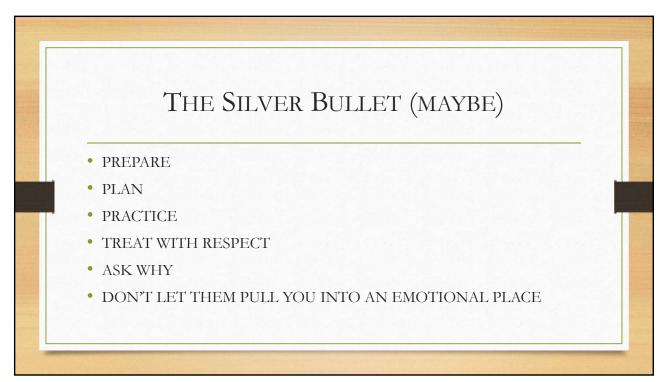


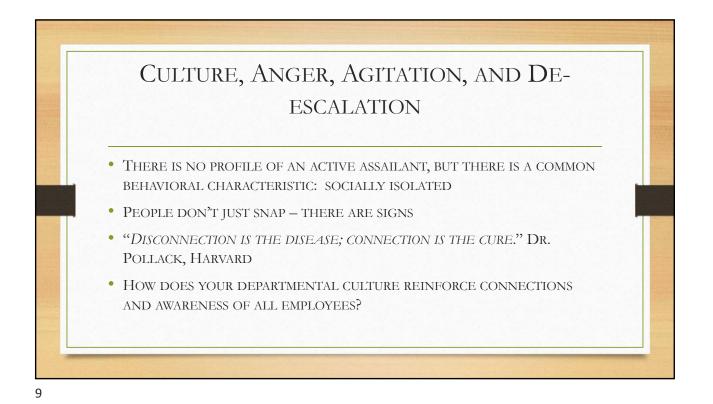
A LITTLE NEUROSCIENCE IMPACT OF THINKING & COMMUNICATION STYLES HEURISTICS, BIAS, & HABITS

5











QUESTIONS?

Cynthia Pepper, Pepper Consulting Group, 313.850.6302, chepper.com Cynthia Pepper.com Cynthia Pepper Consulting Cynthia Cynthia Pepper.com Cynthia Pepper Consulting Cynthia Cynthia Pepper.com Cynthia Pepper Consulting Cynthia Pepper.com Cynthia Pepper.com Cynthia Pepper.com

Dan Pink DRIVE – Motivation: <u>https://www.youtube.com/watch?v=u6XAPnuFiJc&t=174s</u>

Active Shooters - FBI study of pre-attack behaviors

https://www.fbi.gov/file-repository/pre-attack-behaviors-of-active-shooters-in-us-2000-2013.pdf/view

Short online course for advanced de-escalation techniques: <u>https://vimeo.com/224486014</u> DiSC overview: <u>https://www.discprofile.com/what-is-disc/overview/</u>

The Power of Habit: Why we do what we do in business and life (Charles Duhigg)

The Speed of Trust: The one thing that changes everything (Stephen Covey)

Maria McIntyre -- Yourofficecoach.com

11