

# Treasury Marks

**JUNE, 2008**

The Official Publication of the National Association of  
County Collectors, Treasurers and Finance Officers

2007-2008 OFFICERS

## PRESIDENT'S MESSAGE

### PRESIDENT

Michael Long, Klamath Co.  
Treasurer- OR  
[mlong@co.klamath.or.us](mailto:mlong@co.klamath.or.us)

### PRESIDENT-ELECT

Kenneth D. Parrish, Kent Co  
Treasurer- MI  
[ken.parrish@kentcountymi.gov](mailto:ken.parrish@kentcountymi.gov)

### 1<sup>st</sup> VICE-PRESIDENT

Tom Malzahn, Kootenai Co.  
Treasurer- ID  
[tmalzahn@kcgov.us](mailto:tmalzahn@kcgov.us)

### 2<sup>nd</sup> VICE-PRESIDENT

Kim Reynolds, Clarke Co.  
Treasurer- IA  
[clarketr@iowatelecom.net](mailto:clarketr@iowatelecom.net)

### SECRETARY

Lance Beshires, Chester Co.  
Trustee- TN  
[chestertrustee@usit.net](mailto:chestertrustee@usit.net)

### TREASURER

Stephen H. Holt, Jasper Co.  
Collector of Revenue- MO  
[shholt@ecarthage.com](mailto:shholt@ecarthage.com)

### IMMEDIATE PAST PRESIDENT

Barbara Ford-Coates, Sarasota  
Co. Tax Collector- FL  
[bfc@sarasotataxcollector.com](mailto:bfc@sarasotataxcollector.com)

.....  
**Inside this Issue:**

<i>President's Message</i>	1
<i>Welcome to Missouri</i>	2
<i>Registration Information</i>	3
<i>Legislative Conf Minutes</i>	4
<i>New NACo Contact</i>	5
<i>Bob Patterson Tribute</i>	5-6-7
<i>State Directors</i>	8

It has been a great pleasure to serve so far this year as your President. There have been some changes to our association this year. (1)We changed our name at the annual conference in Richmond last July 2007 from National Association of County Treasurers and Finance Officers (NACTFO) to National Association of County Collectors, Treasurers, and Finance Officers (NACCTFO). (2)We voted and approved to add an additional executive board position of Representative to the NACo Board of Directors to serve a 2 year period. We will be electing this position at the annual conference in Kansas City.

The executive board and education committee met in Portland, Oregon in September 2007 to plan out the two conferences' education classes. There will be very good classes that will help each of you in your county positions. This is one of the main purposes of the association. You can become certified which will help you. There will be many receiving a level of certification at the annual conference.

Due to scheduling I was not able to get to all state conferences, however, I arranged for a member of the executive board to attend and represent us at as many as we could schedule. We know that many of you are having budget restraints and it is becoming harder for you to attend both conferences. We hope that the Boards of County Commissioners understand the importance of having us trained to improve results to each county.

The conference committee and executive board have been working very hard to provide you with a great experience at the annual conference in Kansas City this July. If you have not registered yet, please go online and take advantage. We will have a great time at the activities and training classes. Ken Parrish from Michigan will become the President at the July Conference. We hope all will come and enjoy the fellowship and knowledge that we share with each other at these events.

See Ya All There.  
Michael Long, Klamath County Treasurer

### DIAMOND SPONSOR

(Information based on checks received as of 6/18/08)



### ARE YOU GETTING NACCTFO E-MAIL?

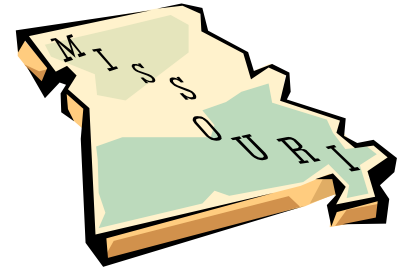
\*\*\*Visit [www.NACCTFO.org](http://www.NACCTFO.org)

to sign up for the newsletter.\*\*\*

Welcome to the “Show Me” State!!!!

Admitted to the Union in 1821, Missouri has 114 counties and the city of St Louis. The Pony Express began here, Jesse James’ life ended here and the 3<sup>rd</sup> largest number of Civil War engagements was fought here.

Much controversy exists over the proper pronunciation our name; whether it should be Missouree or Missourah. An Indian word meaning, “town of the large canoes”, the long E pronunciation gains more popularity with each decade.



Missouri tax Collectors are all members of the Missouri County Collectors Association (MCCA) which meets for her annual conference each April in Jefferson City, our state capitol. A Legislative meeting is also held each summer. The Association is governed by an Executive Board consisting of a President, 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> Vice-presidents, Treasurer, Secretary and Immediate Past President. The MCCA is very active in monitoring any legislative action that could affect Collector offices. A significant legislative change in 2002 allows us to collect an additional 2% fee on delinquent taxes for training and technology. This fund has allowed Collectors to buy new equipment, enhance technology and to be more active participants in MCCA and NACCTFO when in times past budgeting would have been a problem.

Missouri Collectors collect Real Estate and Personal Property taxes, drainage and levee taxes, Merchant Licenses and then distribute the funds to the schools, county general revenue, fire and road districts, health, library and various other political subdivisions. Real Estate tax certificates are sold after a 1-3 year delinquency and a Personal Property receipt is required to license personal vehicles.

Elections are held every four years in non-presidential years for Collectors. Those Collector/Treasurers from the 22 township counties are elected in presidential years and there are no county term limits.

Missouri leads the national market in black walnuts, lead supply, fescue hay and feeder cattle production. She has many caves, rivers, lakes and recreational opportunities ranging from the urban culture centers of St. Louis and Kansas City to the Ozark traditions of the South.

We are glad you’re here and hope y’all come back soon!

### ***BRONZE SPONSORS***

(Information based on checks received as of 6/18/08)

**BERLIN WHEELER, FIRST AMERICAN REAL ESTATE TAX SERVICE,  
NATIONWIDE PAYMENT SOLUTIONS, OFFICIAL PAYMENTS,  
REALAUCTION.COM, SRI INC**

## **ASSOCIATE MEMBERS & SPONSORS**

**NACCTFO appreciates the support of its partners and offers many benefits!**

**For a membership application and benefit information visit**

**[www.NACCTFO.org](http://www.NACCTFO.org) or e-mail: [AssociteMember@NACCTFO.org](mailto:AssociteMember@NACCTFO.org)**



# 2008 Annual Conference

Kansas City • Jackson County • Missouri  
July 10-13

Sponsored by:  
**MANATRON**



**Your Missouri Collectors & NACCTFO Education Committee have been working on a terrific schedule for our Kansas City Workshop. Come learn new skills & visit the city known for its contributions to the musical styles of jazz & blues and sample some Kansas City-style barbecue.**

**VISIT [www.NACCTFO.org](http://www.NACCTFO.org)**



NACCTFO Hotel and Conference Center: Westin Crown Center Hotel  
**Reservation deadline has passed. Rooms are subject to availability and group rate cannot be guaranteed.** Call 816-474-4400, mention "NACCTFO". Hotel parking information: self \$13.50/day; valet \$16.50/day.

**PRELIMINARY SCHEDULE:**

**Thursday, July 10th**

**7:30 pm - 9:30 pm:** Dessert Reception & Welcome co-hosted & co-sponsored by the Missouri County Collectors' Association and the Kansas County Treasurer's Association. Come and enjoy the beautiful evening skyline of Kansas City while listening to jazz music from the rooftop setting of Benton's Steak and Chop House.



**Friday, July 11th**

**9:00 am - 11:30 am:** IT Security for Non-IT Departments. Examine issues including: standards that organizations use to protect their data and documents, examples of security breaches and how they could be prevented and how to plan for such incidents should they occur and how to recover from them.

**11:30 am - 1:00 pm:** Lunch on your own

*Complimentary Luncheon Courtesy of Nationwide Payment Solutions. Learn about new rules and technology for accepting credit card payments for face-to-face transactions in county offices.*

**1:00 pm - 3:30 pm:** Media Relations for Public Officials. Discover the critical steps to improve your media savvy including: understanding the media, establishing message objectives, preparing a media plan and developing effective messages.

6:00 pm: Meet at waterfall in Crown Center and walk over to theatre.

**6:30 pm - 10:00 pm:** Dinner to be followed by "Always, Patsy Cline" American Heartland Theatre. Sponsored by Certegy Check Services.



**Saturday, July 12th**

**9:00 am - 11:30 am:** Tax Service Companies Panel Discussion - Innovations and Efficiencies. Overall explanation of what tax service companies do and how they can help in the many facets of our jobs.

**11:30 am - 1:00 pm:** NACCTFO Business/Board of Directors Meeting and Luncheon. Sponsored by Bid4Assets.

**1:00 pm - 3:30 pm:** Peer to Peer Session. Members will discuss challenges and opportunities in budgeting, office operations, and policies and procedures for public office, among others and trade ideas and best practices.

**6:00 pm - 7:00 pm:** President's Reception

**7:00 pm - 11:00 pm:** Installation/Awards Banquet. Sponsored by Manatron.

**Sunday, July 13th**

**8:30 am - 10:30 am:** Breakfast followed by a tour of the National World War I Museum Liberty Memorial, the only WWI Memorial museum in the US! Bus will run between hotel and memorial from 8:00 am -12:00 pm.



**See you in Kansas City, MO**



# THE NATIONAL ASSOCIATION OF COUNTY COLLECTORS, TREASURERS & FINANCE OFFICERS

Legislative Conference

February 28, 2008

The meeting was called to order at 11:45 by President Mike Long (OR).

## INVOCATION

The Invocation was given by Mark Altom (UT).

## PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was lead by Bob Hagey (FL).

## INTRODUCTIONS

President Mike welcomed everyone to Washington D.C. He introduced the officers and asked the first time attendees to introduce themselves. Past-Presidents were also introduced. The officers present were President-Elect Ken Parrish (MI), 1<sup>st</sup> Vice-President Tom Malzahn (ID), Treasurer Steve Holt (MO), and Immediate Past-President Barbara Ford-Coates (FL). 2<sup>nd</sup> Vice-President Kim Reynolds (IA) and Secretary Lance Beshires (TN) were excused.

A moment of silence was observed for the remembrance of Bob Patterson, a Past-President and last year's winner of the Victor E. Martinelli award.

Immediate Past-President Barbara requested all members work at recruiting associate members. We rely on associate members to help support our conference activities.

## ROLL CALL

1<sup>st</sup> Vice-President Tom called the roll. Following is a list of the states with the number of paid member attendees:

Arizona – 3	Florida – 12	Idaho – 1	Illinois – 1
Iowa – 3	Kansas – 3	Michigan – 3	Mississippi – 1
Missouri – 7	Nebraska – 1	New York – 1	North Dakota – 1
Ohio – 1	Oregon – 1	Texas – 1	Utah – 1
Virginia – 1	Washington – 1	Wisconsin – 1	

All tolled, 44 NACCTFO members from 19 states were present for the roll call.

## APPROVALS

Approvals were received for today's agenda and prior meetings minutes as distributed.

## COMMITTEE REPORTS

Executive – The minutes of the September meeting in Portland, Oregon are attached.

Newsletter – Please submit articles to Sandy Zoubek (NE) as soon as possible.

Martinelli Award – Please submit nominations to Ray Valdes (FL).

Audit – The audit report will be presented in July at the annual conference.

Budget – The budget report will be presented in July at the annual conference.

Conference – The annual meeting will be held in the Westin Crown Center, Kansas City, Missouri. The dates are July 10 through July 13.

Legislative – The report was presented by Michael Diskin (NY). The Legislative committee thanked Alysoun McLaughlin for her help and guidance during the past few years and NACCTFO recognized her as an honorary member.

Education – 1<sup>st</sup> Vice-President Tom thanked Chairman Dave Jamison (IA) and the committee for work they did to bring together this education program.

Nominating – Nominations are being accepted by the committee for the position of Secretary and NACo Board member. Election will be held at the Annual conference. Please submit nominations to Immediate Past-President Barbara or any member of the Executive Board.

## OTHER BUSINESS

It was suggested by Ray Valdes a committee be formed to review the name of the “Victor E. Martinelli Award” for appropriateness. President Mike appointed Nancy Weeks (KS) to chair the committee.

## NEW BUSINESS

There was no new business.

Meeting adjourned at 12:40.

Respectfully submitted, Tom Malzahn, 1<sup>st</sup> Vice-President

## WELCOME NACCTFO’s New NACo Contact Steve Traylor

Steve joined NACo as an Associate Legislative Director, lobbying on finance, voting, and Native American issues. Prior to NACo, Steve worked as Deputy Director, Government Relations for the National Association of Telecommunications Officers and Advisors (NATOA). He was also the Assistant General Counsel for the League of California Cities and has been a deputy city attorney for the city of Sacramento. He received his BA in English from the University of Washington and a JD from Pepperdine University’s School of Law.



## Bob Patterson

Oct. 6, 1938 – Jan. 18, 2008

Shelby County Trustee

Sept. 1, 1990 – Jan. 18, 2008

On January 18, 2008, the local government community lost a great friend. Robert “Bob” Patterson, Shelby County Trustee (TN), was a public servant, a leader, a family man, and a friend.

Bob served as the Shelby County Trustee for 18 years. He was appreciated and honored by those he served. His idea of service reached beyond party lines and special interest groups. Bob served all of the citizens of Shelby County, and treated each one equally and fairly. In fact, he was often invited to, and attended, functions that would not normally be open to someone who wasn’t a member. While serving five terms as Trustee, he made numerous improvements to the office. His expertise in data processing and software design has helped the Shelby County Trustee’s Office to stay well ahead of industry norms. He was instrumental in designing a Kiosk for property tax payments, which won several national awards.

Bob was a leader in every aspect. He was a member of numerous professional and civic organizations, working his way up the ranks to eventually serving as President of most of the groups. The *Tennessee County Trustee’s Association*, the *West Tennessee Trustee’s Association*, and the *National Association of County Collectors Treasurers and Finance Officers*, are just a few of the associations Bob believed in so deeply. He was instrumental in helping to further the ideals and goals of each organization of which he was a part. He played a vital role in helping the Tennessee Trustees achieve, and fight, legislation that affected each one of us. His leadership abilities were also evident through the *Bob Patterson Golf Classic*, an annual event that raises thousands of dollars each year for the *National Foundation for Transplants*.

Bob was a family man. He and his wife Virginia had three children, four grandchildren, and two great-grandchildren. They celebrated their 50<sup>th</sup> wedding anniversary just last year. He knew the importance of raising a family with a Christian influence. He instilled in them the same values and morals that he taught in class, each Sunday, as he attended church. Beyond his natural kinship, Bob also considered the employees of the Shelby County Trustee’s office as family. This was evident through the conversations I had with various staff members.


As much as Bob was all of these things, Bob was also a friend. I could call him for advice on any subject, knowing that I would receive the wisdom and experience of a trusted colleague. One of my fondest memories of Bob was when I called him, just to say hello, and his assistant told me he was on a phone call and he would call me right back. Little did I know at the time he was talking to the President of the United States. In just a few minutes, Bob returned my call. That is just one example of the way Bob always took time to make those around him feel so comfortable and relaxed.


Perhaps the employees of the Shelby County Trustee's Office said it best in the poem that was first read at the news conference and reception given by the Mayor of Shelby County to honor Bob, in August 2007, after receiving the Martinelli Award.

-----  
Good Afternoon, my name is Debra Gates. I am the CAO for the Trustee's office and I am here representing


our office to say **Hats off**  to Mr. Patterson.

I think most of you know Bob Patterson. If nothing else, you know him by his hats. So today I want to say a few words about Mr. Patterson's hats.


18 years ago, Bob Patterson decided to "**throw his hat in the ring**,"  for the Trustee's race in Memphis. When he won he vowed to be the best Trustee in the Nation. But he knew that he would have to "**wear many**


**hats**"  to accomplish this goal.


- He had to be a banker to carefully handle the \$4 billion that flows through our office each year.


- He is an "**old hat**"  at investing so he increased the County's investment earnings.


- He has been like "**The Cat in the Hat**"  to magically forecast revenue since he elected Trustee.


- He has "**tipped his hat**"  to many taxpayers in an effort to provide good customer service.

- He has "**hung his hat**"  on the latest technology not for the sake of technology itself but to be more efficient.

- He has "**pulled a rabbit out of the hat**"  on many occasions to keep our systems running 24 hours a day/7 days a week.

- He has achieved a rare "**hat trick**"  by winning not one, not two but three awards for his outstanding kiosk design and performance.


- He has **“passed the hat”**  many times in the community to benefit his favorite charity, The National Foundation for Organ Transplants.

- Now he is the **“Top Hat.”**  Out of 3,300 other treasurers and financial officers in the nation, he has been voted the BEST and he is the only Tennessean in the last 40 years to achieve this high honor.

We, in the Trustee’s Office **“tip our hats”**  to the Commissioners, the Mayor, Elected Officials, schools and all of Shelby County government for your support and partnership to make this award possible.

We, the employees of Mr. Patterson, wear the **“hard hats”**  as we go down into the trenches to make his dreams into reality. We have learned a lot and grown farther than we ever imagined and at times, made Mr.

Patterson the **“Mad Hatter”** , BUT THAT’S ANOTHER STORY.

So, in conclusion, Mr. Patterson, you have another **“feather in your cap”**  for being not just good but the best!

Today, we would like to add another hat to your collection in honor of this achievement. Congratulations!

**Email sent to the NACCTFO Executive Board  
Jan. 23, 2008**

I attended Bob Patterson's memorial service yesterday in Memphis. While my heart was sad and hurting, it was also an honor to stand among thousands of other people, there to pay their final respects. I was sad because I have lost a good friend. I was honored because I personally knew the man that has made so many contributions to virtually every organization of which he was a part. Many of those contributions will never be known to the general public, but with one visit to his office, you could literally see the respect and concern Bob had for his fellow citizens and the taxpayers of Shelby County.

If you could have seen the news reports and news articles (some are available on the internet), you would see that even the news media had a respect for Bob that was very unusual. This leads me to my next point. Over and over and over.....the only award that virtually each article and each news clip mentioned, was the Martinelli Award that Bob received in Richmond - given to him by an organization that he so deeply believed in and whose members he appreciated and respected. His employees, his friends, and his family kept repeating the same thing.....that award couldn't have come at a better time! While being honored with the Martinelli Award and celebrating his 50th wedding anniversary, 2007 was a very good year for Bob.

I have seen the Martinelli Award being presented several times. But, I have never seen or heard, or could ever imagine in my wildest dreams, the volume of (media) coverage given to someone in the way that the news outlets in Shelby County has honored Bob. I say all of that to say "Thank you" to NACCTFO for honoring Bob and for giving him the recognition that he deserves. You have no idea what that meant to him, his family, his employees, and even to the citizens of Shelby County.

Thank you for your time and have a nice day!!!!  
Your friend,  
Lance Beshires

## 2007 – 2008 STATE DIRECTORS

### ALABAMA

Barry Stephenson, Jefferson  
Jay Duke, Clark

### ALASKA

Alvin Hall, Ketchikan

### ARIZONA

Marsha Bonham, Cochise  
Manny Hernandez, Navajo

### ARKANSAS

Joelena Villines, Newton

### CALIFORNIA

Lori J. Scott, Shasta  
Stephen A. Strawn, Humboldt

### COLORADO

Sharon K Jones, Douglas  
Alynn Huffman, Gilpin

### CONNECTICUT

### DELAWARE

David Baker, Sussex

### FLORIDA

Dennis Hollingsworth, St. John's  
Janet Sikes, Hernando

### GEORGIA

### HAWAII

### IDAHO

Lori Beck, Butte  
Barb Fry, Nez Perce

### ILLINOIS

Christine Johnson, Dekalb  
Nancy Krumwiede, Ford

### INDIANA

### IOWA

Judy Miller, Pottawattamie  
Bob Knowler, Woodbury

### KANSAS

Eileen King, Riley  
Jeannine Bateman, Marion

### KENTUCKY

### LOUISIANA

### MAINE

### MARYLAND

### MASSACHUSETTS

### MICHIGAN

Sally Brooks, Allegan  
Eric Schertzing, Ingham

### MINNESOTA

Joan Neyseen, Benton  
Steven Rohlik, Steele

### MISSISSIPPI

### MISSOURI

Patricia Lensmeyer, Boone  
Debbi McGinnis, Polk

### MONTANA

Geri Miller, Lincoln

### NEBRASKA

Diane Scott, Cheyenne  
Janet Suminiski, Valley

### NEVADA

Grace Powrie, Lander

### NEW HAMPSHIRE

Pamela Arnold, Strafford

### NEW JERSEY

### NEW MEXICO

Patrick J Padilla, Bernalillo

Rick Kocab, Luna

### NEW YORK

Michael Diskin, Essex  
Carolyn Taylor, Livingston

### NORTH CAROLINA

Paul Fulton, Forsyth

### NORTH DAKOTA

Vicki Lippert, Morton

Charlotte Sandvick,

### OHIO

John Burke, Medina

### OKLAHOMA

### OREGON

Michelle Hawkins, Linn

### PENNSYLVANIA

Paul Corbin, Jefferson

### RHODE ISLAND

### SOUTH CAROLINA

### SOUTH DAKOTA

Cathi Powell, Clay

Pat McGee, Sully

### TENNESSEE

Charlie Cardwell, Davidson  
W.J. "Joey" Davis, Williamson

### TEXAS

Charles Jones, Bell

Martha Gustavsen,

Montgomery

### UTAH

Nila Dayton, Weber  
Glen Thompson, Summit

### VERMONT

### VIRGINIA

William Orndoff Jr, Frederick

### WASHINGTON

Lisa Frazier, Mason

Doug Lasher, Clark

### WEST VIRGINIA

### WISCONSIN

Mike Schlaak, Calumet

### WYOMING

**SILVER SPONSORS**  
(Information based on checks received as of 6/18/08)  
**KEY BANK, POINT & PAY, SUNTRUST,**  
**MISSOURI COUNTY COLLECTORS' ASSOCIATION,**  
**KANSAS COUTY TREASURES ASSOCIATION**

**BID4ASSETS INC**  
(Information based on checks received as of 6/18/08)  
**GOLD SPONSOR**

**PLATINUM SPONSOR**  
(Information based on checks received as of 6/18/08)  
**FIS**  
**CERTegy**  
A FIDELITY NATIONAL INFORMATION SERVICES COMPANY™

**Treasury Marks**  
**Sandy Zoubek**  
**Stanton Co Treas**  
**PO Box 385**  
**Stanton NE 68779**

**PRSR STD**  
**US POSTAGE**  
**PAID**  
**NORFOLK NE**  
**PERMIT NO 86**